

FALLON BYRNE

DUBLIN

Cheesemonger

Fallon & Byrne is Dublin's premier food destination and home to our bustling Food Hall, Wine Cellar, Dining Room and Ballroom. Fallon & Byrne is renowned for its dedication to quality, exceptional customer experiences and building community through food. With over 160 employees, we are committed to fostering a supportive and vibrant workplace culture that reflects our values of excellence, empathy, innovation, integrity and authenticity.

We are currently recruiting for a Cheesemonger to join the busy cheese and charcuterie counter in our Food Hall.

Responsibilities

- *To serve cheese and charcuterie customers with expert knowledge of the products and how they should be cut, stored and used*
- *Maintaining the pre-pack area so that it is optimally stocked and that dates are effectively rotated*
- *Ensuring the C&C counter is exceptionally clean and always HACCP compliant*
- *To work with colleagues to oversee a seamless service for each customer from the beginning to the end of their visit. Ensure customer service and food standards are in line with company standards*
- *To work harmoniously with the cheese counter team and the wider food hall team and management*
- *To provide feedback to the cheese manager about customer requests*
- *As well as other duties which may be assigned from time to time*

The Person

- 1 years' experience in a similar role desirable (not essential)
- 1 year working in similar retail setting is desirable (not essential)
- Knowledge of Irish and international farmhouse cheese
- HACCP certified is desirable (not essential)
- A food and wine lover, with a particular passion for cheese & charcuterie!
- Outgoing, cheerful, friendly personality
- A passion for great customer service
- Excellent customer service and communication skills.

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Working with Fallon & Byrne

At Fallon & Byrne we are committed to surpassing our customers' expectations. By joining our team, you will be part of a supportive and inspiring environment designed to help you achieve your best work. We offer abundant opportunities and the support needed to build an exceptional career across our diverse business specialisms.

What we offer:

- In return for your dedication, you will receive an excellent benefits package, including;
- Hourly rate of €12.70
- The opportunity to work with a growing organisation with a growth mindset and a strong, dynamic leadership team
- The ability to move and grow within the business as it grows
- Opportunities for professional development
- Wellness programme
- A fun working environment with a great team around you
- Generous discounts on purchases in The Dining Room, Wine Cellar and Food Hall
- Subsidised meals on shift
- Company events and social gatherings

Fallon & Byrne is an equal opportunities employer. We believe that the values of our people set us apart. We celebrate diversity, champion equality and promote inclusion in our approach to everything we do. We welcome applicants from all backgrounds, cultures, tastes and experiences. Your individuality is our strength.